

I am the mother of a deaf daughter and when I learned that the use of her videophone was restricted to one VRS provider and friends who have the same video equipment I was needless to say dismayed. We have made such strides since the implementation of ADA and to learn that interoperability is not mandated for all VRS providers deeply saddens me. Are we digressing back to the dark ages where deaf and hard of people have to once again fight for functionally equivalent services? I personally can't imagine having multiple phones in my home from every provider just so I can call each of my friends who own different phones. Today, I can call anyone regardless of what phone they use. Shouldn't deaf and hard of hearing people have the same privileges? Mandate interoperability - its the right thing to do!